

The Problem

The Improvement

1. What is the current state?	2. What is the future state?	5. What idea do you want to try and what do you think will happen?
3. What is the goal?		6. Idea implementation plan
4. What are the root causes?		7. How did the idea work out? If the problem was not solved, what else do you want to try (Go back to Step 5)